



4 Inquiries concerning status of residence

The Immigration Bureau has installed foreign residence general information centers in regional immigration bureaus and branches in Sendai, Tokyo, Yokohama, Nagoya, Osaka, Kobe, Hiroshima and Fukuoka to respond to people enquiries regarding immigration procedures and status of residence procedures. Enquiries made over the telephone or from visitors can here be dealt with not only in Japanese but also in other languages (English, Korean, Chinese, Spanish, etc.).

In addition, counselors are installed in regional immigration bureaus/branches in Sapporo, Takamatsu and Naha to deal with enquiries over the telephone and from visitors. Please feel free to use these services.

| | | Postal code | Address | Phone |
|--|-----------|-------------|--|------------------------------|
| Foreign residence general information centers | Sendai | 〒983-0842 | Gorin 1-3-20, Miyagino-ku, Sendai City, Miyagi Prefecture | 022-298-9014 |
| | Tokyo | 〒108-8255 | Konan 5-5-30, Minato-ku, Tokyo | 03-5796-7112 |
| | Shinjuku | 〒160-0021 | Shinjuku Multicultural Plaza, Hygeia 11F, Tokyo Kenko Plaza, Kabukicho 2-44-1, Shinjuku-ku, Tokyo | 03-3209-6177 |
| | Yokohama | 〒236-0002 | Torihamacho 10-7, Kanazawa-ku, Yokohama City, Kanagawa Prefecture | 045-769-0230 |
| | Nagoya | 〒455-8601 | Shohocho 5-18, Minato-ku, Nagoya City, Aichi Prefecture | 052-559-2151 052-559-2152 |
| | Osaka | 〒559-0034 | Nankokita 1-29-53, Suminoe-ku, Osaka City, Osaka | 06-4703-2150 |
| | Kobe | 〒650-0024 | Kaigandori 29, Chuo-ku, Kobe City, Hyogo Prefecture | 078-326-5141 |
| | Hiroshima | 〒730-0012 | Kamihacchobori 6-30, Naka-ku, Hiroshima City, Hiroshima Prefecture | 082-502-6060 |
| Installed counselors | Fukuoka | 〒812-0003 | Fukuoka Airport Domestic Terminal No.3, Shimousui 778-1, Hakata-ku, Fukuoka City, Fukuoka Prefecture | 092-626-5100 |
| | Sapporo | 〒060-0042 | Odorinishi 12 chome, Chuo-ku, Sapporo City, Hokkaido Prefecture | 011-261-9667 |
| | Takamatsu | 〒760-0033 | Marunouchi 1-1, Takamatsu City, Kagawa Prefecture | 087-822-5852 |
| | Naha | 〒900-0022 | Higawa 1-15-15, Naha City, Okinawa Prefecture | 098-831-5497 |

Source: Immigration Bureau homepage