



3 Basic services in daily life

3-3 Water services

You need to register and pay fees for using water and sewage services. Some regions have sewage lines fully developed, while others do not. Payment procedures also vary by region. So please confirm the matter first at a municipal administrative office outlet.

(1) Starting and canceling water services

When you start using water services, or stop using services for moving out or some other reason, notify the waterworks department of the region or the department in charge of waterworks at the municipal administrative office. After clarifying your name, address, and day of moving, you will be given instructions to follow including how to pay the fees.

In most cases water fees are paid based on meter checks done every two months, but in some regions meters are checked every month. After the meter check, the bill will be sent with the statement. As in the case of electricity and gas, water fees can be paid either through account transfer or directly at banks, convenience stores, etc.

(2) Waterworks troubles

In the case of waterworks troubles such as a pipe explosion, wind the outlet with a piece of cloth or something to keep the water from spattering, and turn the stop cock right (clockwise). After taking a tentative step to stop water, apply for repair by contacting waterworks department of the municipal administrative office.

(3) Sewage works and waste removal

Sewage service is provided when you start using water service. Sewage fees are billed together with water fees, which are paid based on the amount of waste removed or by capitation.

If your house is not connected to a sewer line, you need to have toilet wastes removed, usually by contacting a licensed waste removal company in the neighborhood directly and have them come to your home. Fees are paid based on the amount of waste removed or by capitation. Since the fee structures vary by the municipality, please contact the municipal administrative office for details.



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● Procedures outline

Starting and canceling water services	Notify the waterworks department of the region or the department in charge of waterworks at the municipal administrative office. After clarifying your name, address, and day of moving, you will be given instructions to follow including how to pay the fees.
Waterworks troubles	In the case of a pipe explosion, wind the outlet with a piece of cloth or something to keep the water from spattering and turn the stop cock right (clockwise) to stop water; then apply for repair.
Sewage works and waste removal	<Sewage service> Started at the same time as water service. <If your house is not connected to a sewer line> Need to have toilet wastes removed. Consult the municipal administrative office for information on a waste removal company, application, fees, etc.