



1 In an emergency



When an emergency situation, fire, traffic accident or crime such as robbery takes place, stay calm, do not panic, and call for help. Here, the places to call at times of emergency and how to deal with such situations are explained.

1-1 Emergency telephone numbers for emergency care/fire/traffic accidents/crimes

(1) Emergency dials

The following four emergency numbers are determined according to the situation. All of these numbers can be rung at any time in the 24-hour period.

●Emergency dials

<p>Emergency care</p> <p>Dial 119</p> <p>(fire department)</p> 	<p>Fire</p> <p>Dial 119</p> <p>(fire department)</p> 
<p>Traffic accident</p> <p>Dial 110</p> <p>(police)</p> 	<p>Crime</p> <p>Dial 110</p> <p>(police)</p> 

These are only ever to be used as emergency numbers. Please do not call them for consultation or to make inquiries. Ambulances are free of charge, but in the case of less serious sicknesses or injuries where it is possible to travel in a private car or a taxi, you may not use the ambulance.

Multilingual Living Information



P Emergencies/Disasters

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(2) Telephone correspondence

The 119 number and 110 number can both be rung from fixed-line telephones, public telephones and mobile telephones. If you call from a fixed line telephone or public telephone, the receiver of the call can automatically tell the address where the call is coming from, even if you do not give your address.

● How to call from a public telephone

If you press the “emergency call button” on the public telephone, there is no need to use coins or a telephone card.

Pick up the receiver, press the red “emergency call button” and dial 119 or 110.

