



### 1 In an emergency

#### 1-3 Emergency care

Please refer to [F Medical, 2-1 In cases where an ambulance is necessary due to acute sickness or injury.](#)

#### 1-4 Fire

##### (1) In case of fire

If there is a fire, you should let people nearby know by shouting "kaji da!" (Fire!) in a loud voice. If it is fire that you will be unable to put out yourself (with the flames spreading to the ceiling), quickly report this by calling the fire department on 119.

##### (2) Disaster victim certificates

If an important building or household asset is destroyed in a disaster, you will need a disaster victim certificate in order to carry out the procedures for fire insurance claims, tax reduction or tax exemption. A disaster victim certificate cannot be issued unless the fire department staff confirm and survey the scene of the disaster. Before applying enquire at your fire department about the details.