

Multilingual Living Information



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4 Other consultation desks

Consultation regarding crime and prevention of crimes are dealt at your nearest police box and over police consultation hotlines. Free consulting services are also available at NPOs and NGOs committed into supporting foreign residents. You can also contact “Hoterasu,” the Japan Legal Support Center, should any problems occur. Ask for more information at the international exchange association in your local area. (See List 3).

List 3: List of Other useful consultation desks

Category	Name	Phone number/ language availability	Open hours	Service outline
Prevention of crime/ crime	Police Department Consultation Corner for Foreign Residents	03-3503-8484 (English/Chinese) Advance reservation required for Korean, Thai, Tagalog, Spanish, Persian, German, Urdu, and Russian	8:30~17:00 (except Sat.-Sun.)	General consulting on crime
	Police Department Comprehensive Consultation Center	#9110		Consultation for victims of crimes
Women/ human Rights	Women’s Human Rights Hotline (Legal Affairs Bureau, District Legal Affairs Bureau)	0570-070-810 (Navi Dial)		
	House for Women “Saalaa” (Kanagawa Prefecture)	045-901-3527 (Thai, Tagalog, English, Spanish)		
	House in Emergency of Love and Peace (HELP)	03-3368-8855 (Thai, Tagalog, English)		



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	(Tokyo)			
	Onna no Space, Mizura (Kanagawa)	045-451-0740 (Japanese)		
	Asian Women's Center (Fukuoka)	092-513-7333 (English, Chinese, Korean, Thai, Portuguese, Spanish)		
	Asian Women's Empowerment Project	078-734-3633 (Telephone consultation :Japanese, English,, Portuguese)	Consultation only on Wed. 11 :00~16 :00	
Children's rights	Children's Rights Hotline 110 (Legal Affairs Bureau, District Legal Affairs Bureau)	0570-070-110 (automated guiding)		
Legal problems	"Houterasu," the Japan Legal Support Center	0570-078374 (English/Japanese) 03-6745-5600 for IP/cell phone users URL: http://www.houterasu.or.jp Email: kouhou@houterasu.or.jp	Mon.-Fri. 9:00~21:00 Sat. 9:00~17:00	Provides free information on the most suitable organizations/ bodies to deal with consultation for your legal problems
Transportation (JR)	JR East Info Line	03-3423-0111 (Japanese, Chinese, Korean)	10:00~18:00 (except Sat.-Sun.)	Guide to JR East
	JR West Customer Center	0570-00-2486 or 078-382-8686 (Japanese)	6:00~23:00 (Daily)	Guide to JR West
Medical care	AMDA International Medical Information Center Tokyo	03-5285-8088 English, Thai, Chinese, Korean, Spanish (Mon.-Fri.) Portuguese (Mon., Wed., Fri.) Filipino (Wed.) Vietnamese (Thur)	9:00~20:00 (Portuguese: 9 :00~17:00) (Filipino, Vietnamese 13:00~17:00)	Information on medical institutions with multilanguage services and consultations



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				concerning medical and welfare systems
	AMDA International Medical Information Center Kansai.	06-4395-0555 English, Spanish (Mon.-Fri.) Chinese (Tue, Wed) Portuguese (Mon)	English, Spanish: 9:00~ 17:00 Chinese: (Tues) 10:00~ 13:00 (Wed) 13:00~ 16:00 Portuguese: 10:30~ 14:30)	
Postal services	Postal Savings English Information Service	0120-085420 English	8:30~ 18:00 (except Sat.-Sun. National holidays)	General postal savings service

