

Smart Station flat

- Consolidation of routine tasks and use of ICT to promote work-style reform -

Saitama Prefecture



Smart Station



Situation (background, aims, etc.)

The establishment of Smart Station flat in April 2020 aimed to optimize the workload of the prefectural government by consolidating routine tasks and utilizing advanced technologies such as ICT for efficient processing. This not only allows regular prefectural employees to dedicate their time and energy to more innovative tasks but also elevates the overall productivity and creativity of the government, promoting progressive work-style reforms.

flat is a workplace where disabled and non-disabled individuals work together with mutual understanding and respect.

Details (project outline, etc.)

1. Efficient processing through the use of ICT, standardization, and batch processing

The project aims to consolidate routine tasks within the government and improve efficiency through ICT, standardization and batch processing.

2. Employment of people with disabilities

Of flat's 30 or so staff members, about 10 have disabilities. It provides a wide range of work experiences for people with disabilities, including ICT-based work and work experience within the government to help them find future work.

Results (features and innovations, future developments, etc.)

Efficient processing through task consolidation and the use of ICT creates time for regular staff to focus on more creative work.

Furthermore, employing a certain number of people with disabilities provides a place for them to play an active role in the community and fosters an awareness of the employment of people with disabilities amongst employees.
