

Multilingual Living Information



B Status of residence

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4 Inquiries concerning status of residence

The Immigration Bureau has installed foreign residence general information centers in regional immigration bureaus and branches in Sendai, Tokyo, Yokohama, Nagoya, Osaka, Kobe, Hiroshima and Fukuoka to respond to people enquiries regarding immigration procedures and status of residence procedures. Enquiries made over the telephone or from visitors can here be dealt with not only in Japanese but also in other languages (English, Korean, Chinese, Spanish, etc.).

In addition, counselors are installed in regional immigration bureaus/branches in Sapporo, Takamatsu and Naha to deal with enquiries over the telephone and from visitors. Please feel free to use these services.

		Postal code	Address	Phone
Foreign residence general information centers	Sendai	〒983-0842	Gorin 1-3-20, Miyagino-ku, Sendai City, Miyagi Prefecture	0570-013904 (from abroad or by IP, PHS: 03-5796-7112) Weekdays from 8:30 A.M. to 5:15 P.M.
	Tokyo	〒108-8255	Konan 5-5-30, Minato-ku, Tokyo	
	Yokohama	〒236-0002	Torihamacho 10-7, Kanazawa-ku, Yokohama City, Kanagawa Prefecture	
	Nagoya	〒455-8601	Shohocho 5-18, Minato-ku, Nagoya City, Aichi Prefecture	
	Osaka	〒559-0034	Nankokita 1-29-53, Suminoe-ku, Osaka City, Osaka	
	Kobe	〒650-0024	Kaigandori 29, Chuo-ku, Kobe City, Hyogo Prefecture	
	Hiroshima	〒730-0012	Kamihacchobori 2-31, Naka-ku, Hiroshima City, Hiroshima Prefecture	
Installed counselors	Fukuoka	〒812-0003	Fukuoka Airport Domestic Terminal No.3, Shimousui 778-1, Hakata-ku, Fukuoka City, Fukuoka Prefecture	
	Sapporo	〒060-0042	Odorinishi 12 chome, Chuo-ku, Sapporo City, Hokkaido Prefecture	
	Takamatsu	〒760-0033	Marunouchi 1-1, Takamatsu City, Kagawa Prefecture	
	Naha	〒900-0022	Higawa 1-15-15, Naha City, Okinawa Prefecture	

Source: Immigration Bureau homepage

Besides the above, the Immigration Bureau works together with regional public authorities' consultation offices, to provide "one-stop" consultation offices where consultation and information on immigration procedures, administrative procedures and other everyday living matters can be obtained.

Enquires can be made by phone or in person, not only in Japanese, but also in foreign languages (English, Chinese, etc.).



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	Address	Tel / Fax Number	Available Languages
Consultation Support Center for Foreign Residence	〒160-0021 Shinjuku Tabunka Kyosei Plaza Tokyo Kenkou Plaza Haijia 11F 2-44-1 Kabuki-cho, Shinjuku-ku, Tokyo	TEL 03-3202-5535 TEL/FAX 03-5155-4039	English, Chinese (Available Monday through Friday during regular business hours, except Wednesdays of the 2nd and 4th weeks of the month) Portuguese (Thursday, Friday) Spanish (Monday, Thursday) Indonesian (Tuesday) Vietnamese (Friday) Bengali (Tuesday, Wednesday, except Wednesdays of the 2nd and 4th weeks of the month)
Saitama Information and Support Center	〒330-0074 Saitama Prefecture Urawa Government Offices 3F 5-6-5 Kitaurawa, Urawa-ku, Saitama City, Saitama Prefecture	TEL 048-833-3296 FAX 048-833-3600	Consultation and guidance on immigration and residence status – Portuguese (Monday, Wednesday and Friday)
			Consultation and guidance on labor matters, etc. – English, Portuguese, Spanish, Chinese, Korean, Tagalog, Thai and Vietnamese (Tuesday)
			Guidance on everyday related matters and services – English, Portuguese, Spanish, Chinese, Korean, Tagalog, Thai and Vietnamese (during regular business hours and days)
Hamamatsu Multicultural Center, One-Stop Consultation Corner	〒430-0916 Create Hamamatsu 4F, 2-1 Hayauma-cho, Naka-ku, Hamamatsu City, Shizuoka Prefecture	TEL 053-458-2170 FAX 053-458-2197	Consultation and information on immigration and residence status – English, Portuguese, Spanish (Wednesday)
			Consultation and information on everyday life matters – English (Tuesday through Friday) Portuguese (Tuesday through Friday, Saturday and Sunday) Chinese (Tuesday) Spanish (Wednesday) Tagalog (Thursday)

Source: Immigration Bureau Website

